Billing for OR507-Daily Relief Care

Did you know …

… OR507-Daily Relief Care is intended to be a full DAY (24-hours) of service? Even though providers must enter a Start date/time & End date/time on the SD billing entries, **OR507-Daily Relief Care** *is not an hourly service*; the service unit is **DAY**. The rate authorized and paid for this service is a flat, daily rate.

The ODDS Policy expectation is this service be billed in full DAY (24-hour) increments.

eXPRS functionality supports this policy expectation by not allowing any other hourly attendant care service to be billed for the client for the FULL 24-HOURS, based on the start time of the SD billing entry for **OR507**. If **OR507** is provided for several consecutive days, the 24-hour periods are based on the Start date/time of the first SD billing entry in the series.

Even if providers end their SD billing entry for **OR507** early so it calculates to less than 24-hours, **eXPRS holds that full 24-hour period of time** and overlapping attendant care SD billing entries for the client will either *suspend* or *deny* with a "duplicate claim" error message.

An example:

- **OR507-Daily Relief Care** starts at 6pm on a Friday. The full 24-hrs from that start time goes until 6pm on Saturday. Even if the SD billing for **OR507** is ended early *(ex: at 3pm Saturday)*, **no other attendant care service can be billed for the client until** after 6pm Saturday, when **the full 24-hrs has expired**.